



# Support with a personal touch



Whatever your health plan questions and care needs are, you can count on our dedicated experts to help with answers and guidance.

## Feel the support of a team that's dedicated to helping you:

- Understand your benefits and claims
- Talk through your bill or payment
- Avoid overpaying, find the right care and cost options
- Get answers to your pharmacy questions
- Maximize your health savings
- Take advantage of all your plan's health and well-being benefits



### Get personalized answers and information

- Sign in to [myuhc.com](https://myuhc.com)® and click on Call or Chat
- Tap into the UnitedHealthcare® app for assistance when you're on the go

## Questions?

Call the member phone number on your health plan ID card Monday–Friday, 7 a.m.–10 p.m. CT

United  
Healthcare

ACEC  
LIFE/HEALTH TRUST

This service should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through the program is for informational purposes only and provided as part of your health plan. Wellness nurses, coaches and other representatives cannot diagnose problems or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. The program is not an insurance program and may be discontinued at any time. Additionally, if there is any difference between this information and your coverage documents (Summary Plan Description, Schedule of Benefits, and any attached Riders and/or Amendments), your coverage documents govern.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates. Health Plan coverage provided by or through a UnitedHealthcare company.

B2C EI20439100.0 2/21 © 2021 United HealthCare Services, Inc. All Rights Reserved. 20-439101 ACIS Only 100-16919